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THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

APCER has issued an IQNet recognized certificate that
the organization

AR TELECOM – ACESSOS E REDES DE TELECOMUNICAÇÕES, S.A.

Doca de Alcântara Norte - Edifício Diogo Cão
1350-352 LISBOA - PORTUGAL

has implemented and maintains an

Information Technology Service Management System

for the following scope:

Management of information technology services provided by Ar Telecom to its internal and external customers, from its Lisbon data center, covering: virtual data center services and Housing services, according to the services catalogues in force (M_GP0101 Manual de Produto Virtual Datacenter, version 1.2 of 13/12/2023 and M_GP0201 Manual de Produto Housing, version 1.2 of 13/12/2023)

which fulfils the requirements of the following standard

ISO/IEC 20000-1:2018

Issued on: 2024-05-13

Expires on: 2026-05-10

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: PT- 2014/SGI.0011

Alex Stoichitoiu
President of IQNet

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APCER CEO

IQNet Partners*:

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